CATERPILLAR®

Cat® Grease Product & Program Changes - Frequently Asked Questions

As Caterpillar transitions our Cat® Grease product line and the corresponding ordering and support program, this document has been developed to address many Frequently Asked Questions related to the change.

PRODUCT

How do I select the correct grease for a given application?

For customers using the previous Cat Grease product line, the transition to the new grease product line can be done based on the equivalent new grease as listed in the following cross-reference table. For customers not previously using Cat Grease, refer to the updated Grease Selection Guide that is included on all Cat Grease datasheets. This table guides the user through a decision tree process based on the working conditions and temperature requirements of the application.

Current Grease Details		Replacement Grease Details	
Current Name	**Grease color**	**Replacement Name**	**Grease color**
Cat Multipurpose Grease **[1] Cat Ultra Synthetic Generator Grease**	Blue Gray	Cat Utility Grease	Dark Blue
Cat Advanced 3Moly Grease **[1, 2] Cat Marine Grease**	Gray Gray	Cat Prime Application Grease	Gray
Cat Ultra 5Moly Grease (NLGI 1, & 2)	Gray	Cat Extreme Application Grease (NLGI 1, & 2)	Gray
Cat Arctic Platinum Grease **[1] Cat Ultra 5 Moly (NLGI 0)**	Platinum Gray	Cat Extreme Application Grease - Arctic	Gray
Cat Desert Gold Grease	Gold	Cat Extreme Application Grease - Desert	Gray
Cat High Speed Ball Bearing Grease	Green	Cat Ball Bearing Grease	Cobalt Blue

1 - Cat Greases being discontinued
2 – For severe applications, contact your local Cat dealer

Are there any previous Cat Grease products that do not have a direct replacement with the product line change?

Referring to the previous cross-reference table, there are two products which are not being directly replaced, but are being harmonized with a new grease product. Cat Ultra 5Moly NLGI 0 is replaced by Cat Extreme Application Grease – Arctic. Cat Ultra Synthetic Generator Grease is being replaced by Cat Utility Grease.

Cat Marine Grease is the only product which does not have a direct replacement. For most applications, Cat Prime Application Grease would be an appropriate product replacement. If you have customers with harsh marine applications with different performance needs than what is addressed with conventional greases, please contact your local Cat dealer with application details to aid in application-specific recommendations.

Are there any special requirements for switching over from the previous Cat Grease products to the new Cat Grease products?

The majority of the new Cat Grease products are fully compatible with the previous products and no special procedures are required when switching over. There is no need to purge or clean the greased components or system. However, Cat Extreme Application Grease – Arctic uses different a base formulation than what was used with the previous Cat Grease product being replaced. For systems transitioning to this product, a purge is recommended. Apply the new Cat Grease into the grease system until the residual amount of the previous grease has been pushed through the grease lines, and the replacement Cat Grease becomes visible.

Are there packaging changes to be aware of?

The new Cat Grease product line features new product naming and improved label graphic designs. The same container type and size offerings will continue, but there are some visual and material changes to be aware of. The following table summarizes packaging change considerations by container type:

Container Type	Considerations with new product line
Cartridge	Cartridge capacity is the same, but the cartridge material is changing from a paper-style cartridge to a plastic cartridge. The plastic cartridge is more robust and user-friendly than paper-style cartridges.
Pail	All pails will now use plastic materials. Some previous Cat Grease products were available in metal pails, but these are being replaced by plastic pails.
Keg	Keg capacity remains the same, and coloring is a solid black paint with the corresponding product label adhered to the drum.
Drums	Drum capacity remains the same, but the color of the drum is changing to a banded black-and-yellow exterior similar in style to Cat Oil drums.

ORDERING

What should I do with my current inventory of the previous Cat Grease product line?

Current inventory of the previous Cat Grease product line can be used per normal processes to exhaust supply.

Are all Cat grease products included as a part of this change?

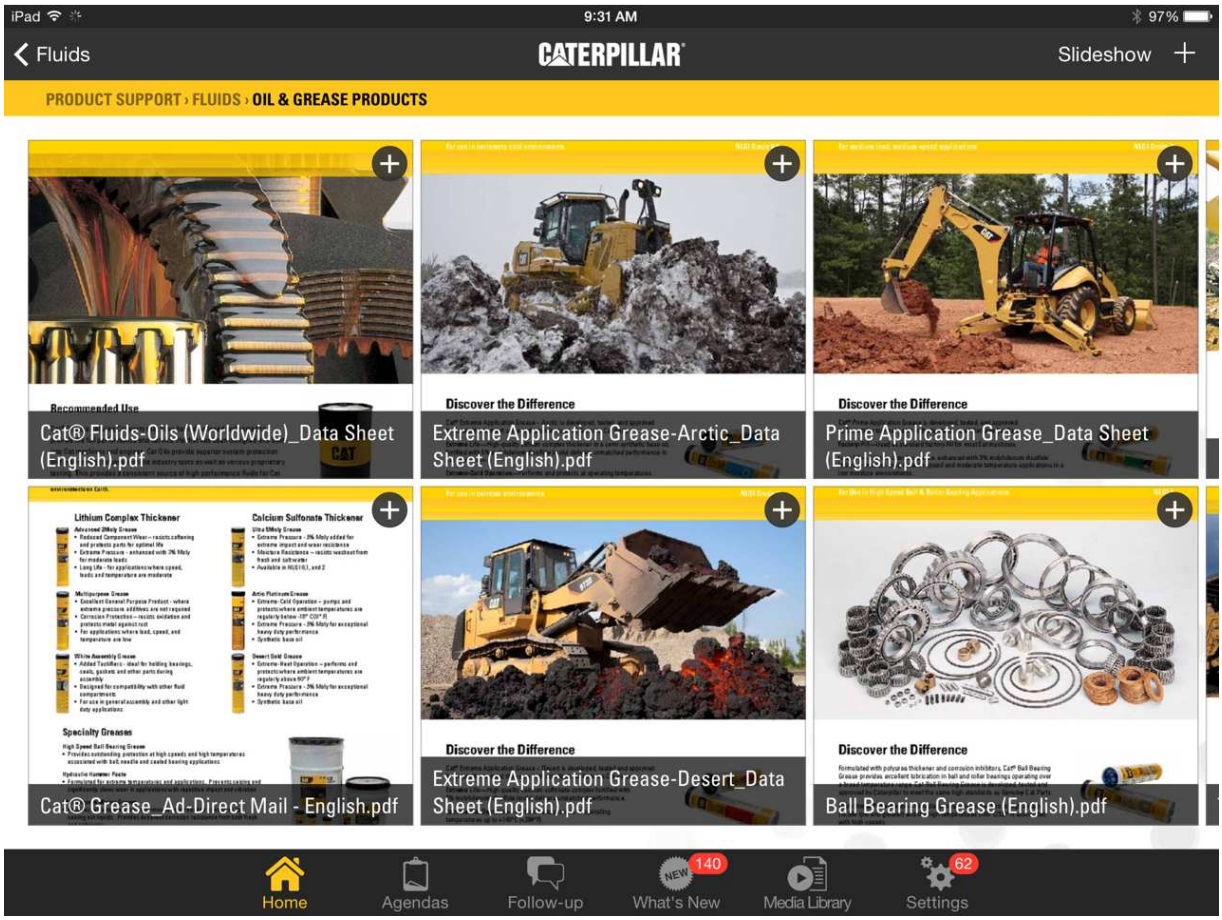
Several greases and specialty-lubricant products are not a part of this change, including Cat Hammer Paste, Cat White Assembly Grease, Cat White Assembly Compound, Cat Open Gear Lubricant, Cat High Vacuum Grease, and Petrogel Amber. The products will continue to use the same formulations, packaging, and part numbers.

RESOURCES

When and where can I get the Product Datasheets for the new Cat Grease products?

Product Datasheets will later be available for direct download online at a later date. Media numbers for these product datasheets are in the following table. These product datasheets can also be accessed from the Cat Sales app available from the Apple® app store at: https://itunes.apple.com/us/app/cat-sales/id579346065?mt=8 . Within the Cat Sales App, product datasheets for Cat Oil & Grease products can be found in the Product Support-> Fluids->Oil & Grease Products section.

Product	Caterpillar Media Number
Cat Utility Grease	PEHJ0408
Cat Prime Application Grease	PEHJ0404
Cat Extreme Application Grease	PEHJ0403
Cat Extreme Application Grease –Desert	PEHJ0406
Cat Extreme Application Grease - Arctic	PEHJ0407
Cat Ball Bearing Grease	PEHJ0405



Screenshot of the Cat Oil & Grease Product Datasheet section in the Cat Sales app

Where are the Safety Data Sheets for the new Cat Grease products located?

Safety Data Sheets for all Cat Fluid products, including the new grease can be found at http://catmsds.cat.com.

What is a QR Code and what information is launched by scanning the Cat Grease QR Code?

QR stands for "Quick Response." A QR code is a square-shaped image that can be scanned by various softwares and apps installed on smartphones, tablets, and computers. The code then directs the user to a web page or other online content. Cat Grease labels for all product package styles, as well as marketing materials, are implementing a QR code image that will direct a user to online content to find out more about Cat Grease products; it will also link to other helpful information such as a Cat Dealer locator, PartStore, etc.